2,189 completed surveys
3,911 hospital evaluations

Hospitals were evaluated on 43 components in 5 categories:

- **Overall Satisfaction**
- **Quality of Medical Care**
- **Policy and Administration**
- **Medical Staff Issues**
- **Electronic Medical Records**

**Rating Scale**

- **Very satisfied**: 100%
- **Somewhat satisfied**: 75%
- **Neutral**: 50%
- **Somewhat dissatisfied**: 25%

13,000 physicians invited
1 to 3 hospitals evaluated by each physician

2017 HCMS Physicians’ Hospital Survey

Hospitals evaluated on 43 components in 5 categories: Overall Satisfaction, Quality of Medical Care, Policy and Administration, Medical Staff Issues, Electronic Medical Records.
Overall satisfaction highest among specialized hospitals

88%  Texas Children’s West Campus
84%  Children’s Memorial Hermann
85%  Texas Children’s Main Campus
81%  MD Anderson Medical Center

2017 HCMS Physicians’ Hospital Survey

Highest rated attributes overall
81%  Ease of Admitting Patients
78%  Ease of Referring Patients

Lowest rated attributes overall
Leadership Training Opportunities 57%
Addressing Physician Stress and Burnout

2017 Key Findings