

April 30, 2020

Reimbursement for uninsured COVID-19 testing and treatment

As part of the CARES Act, the U.S. Department of Health and Human Services (HHS) will provide claims reimbursement to reimburse physicians for testing uninsured individuals for COVID-19 and treating uninsured individuals with a COVID-19 diagnosis for dates of service or admittance on or after February 4, 2020.

If you have conducted COVID-19 testing or provided treatment for uninsured individuals with a COVID-19 diagnosis on or after February 4, 2020, you can electronically request claims reimbursement and will be reimbursed generally at Medicare rates, subject to available funding.

The federal government has contracted with UnitedHealth Group to be the sole administrator of the COVID-19 Uninsured Program. To launch this program as quickly and securely as possible, some steps in the process involve existing UnitedHealth Group tools. Specifically, you'll need a direct deposit / ACH account with Optum Pay. If you have an established Link account with UnitedHealthcare, the authenticated program platform will recognize your TIN and provider roster information. **The process will not involve credentialing or contracting with UnitedHealth Group, and the information you submit will be used to administer the COVID-19 Uninsured Program.**

The process to file claims has to be set-up from your end. Below is a "step-by-step" process to guide you through the set-up and filing of the claims. Claims submission can start on May 6.

Step-by-Step COVID-19 Uninsured Claims Reimbursement

<https://coviduninsuredclaim.linkhealth.com/get-started.html>

Any questions, please call the Provider Support Line: 866-569-3522 for TTY dial 711.